



FACT SHEET

Who we are

At M&E House *Buka Hatene*, we provide technical and advisory services to the Australian Embassy in Timor-Leste and implementing partners to collect and use credible information to improve Australia's development program and tell a clear results story.

Our team of independent specialists guide individuals and organisations to establish and use fit-for-purpose monitoring and evaluation systems. We strengthen skills, boost motivation, and build systems to interpret program information to enable improved decision making.

Together with the Australian Embassy and partners, we will build a single system to measure the performance of Australia's development program in Timor-Leste.

M&E House is a four-year investment funded by Australia's development program in Timor-Leste.



How we work

Using a systems-thinking approach, M&E House provides strategic and technical support to the Australian Embassy in Timor-Leste and partners to measure and clearly articulate achievements.

We focus on improving the quality, interpretation, and use of information to identify program performance and strengthen performance based decision-making.

Our team provide tailored advice and use participatory processes to build ownership of performance management. We are mixed-method practitioners, well versed in both qualitative and quantitative methods and analysis.

Our principles

- **Lean and efficient:** we design M&E systems to be selective and ensure that the limited number of indicators is of maximum relevance.
- **Influential:** we work with individuals and organisations to ensure that monitoring and evaluation generates information that is credible, targeted, accessible, and timely.
- **Ethical and transparent:** we treat sensitive information with confidentiality and ensure that information is factual and evidence-based.
- **Engagement:** we engage the Australian Embassy in Timor-Leste and implementing partners in ways which are appropriate and to meet their specific needs.
- **Systems thinking:** we promote systems thinking to support performance management and link aggregate indicators.
- **Policies and principles:** we ensure consistency with Australia's development program policies and principles and internationally accepted good practice.
- **Learning:** we actively promote continuous learning within programs and sharing lessons across programs.
- **Inclusive and equitable:** we are committed to an inclusive and equitable approach.

Our partners

We build effective partnerships with the Australian Embassy in Timor-Leste and implementing partners.

- Governance for Development Program (GfD)
- Partnership for Human Development (PHD)
- Market Development Facility (MDF)
- Nabilan
- National Program for Village Development Support Program (PNDS-SP)
- Roads for Development Program Support Program (RDP-SP)
- To'os ba Moris Di'ak (TOMAK)
- Workforce Development Program Timor-Leste (WDPTL)

Our services

-  **Whole of aid:** we provide technical and strategic support to the Australian Embassy in Timor-Leste to design and implement an influential whole of aid performance management system.
-  **Investment design:** we advise, facilitate and participate in investment designs.
-  **MEL systems:** we provide technical support to implementing partners to develop and use lean monitoring, evaluation and learning systems, develop and use monitoring systems and tools, and to draft user-focused reports.
-  **Learning and performance:** we facilitate learning dialogues, reflections, and reviews to enable shared program assessment and decision-making to strengthen program implementation and reporting.
-  **Reviews and evaluations:** we provide technical support in the design, implementation, and dissemination of reviews, research and evaluation.
-  **Capacity building:** we train and mentor in monitoring, evaluation, and learning. We convene a community of practice to promote sharing of resources, ideas, and approaches.
-  **Information management:** we will establish an accessible platform providing timely and useful information to facilitate the use of credible information for strategic decision making.

The M&E House team



For more information please visit www.meh.tl



Australian Government
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M&E House is an Australian funded investment delivered in association with GHD International Development Group and evaluation specialists, Clear Horizon.

Clear Horizon